


## Technical Support Request Fax Sheet

To receive a prompt and accurate response please complete each of the following fields.

**Note:**

	<ul style="list-style-type: none"><li>→ Before contacting Technical Support please consult your machine manual for common machine issues and remedies.</li><li>→ Fax and Phone Technical support available during regular business hours 7:30am – 5:00pm, Monday – Friday</li><li>→ Upon completion <b>fax to 1-403-204-1204</b></li></ul>
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Contact Information			
Your Name:		Company:	
Phone: *		Machine Type:	

\* where you can be reached immediately

Priority	
<input type="checkbox"/> Non-Emergency	<input type="checkbox"/> Emergency

Service Level Agreement		
<input type="checkbox"/> Silver	<input type="checkbox"/> Gold	<input type="checkbox"/> Platinum

Brief Description of Technical Issue

Upon completion fax to: 1-403-204-1204